



Mission Statement

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

Strategic Initiatives/Support Highlights

Quality of Life

- Continued technology infrastructure support of the Public Safety Complex for telephone, audio/visual needs, and data connectivity.
- Continued to support the following systems for, and with, the Courts, Sheriff and law enforcement: Justice Information, Jail Management, Warrants, and the North Florida Pawn Network and continue the deployment of e-filings.
- Enhanced Library operations with Pay-for-Print program and an upgraded Library work order management system with additional online services.

Governance

- Supported approximately 2,500 desktop and 325 laptop computers, 182 tablets and 478 smart phones, provided asset management of computer and peripheral equipment, and an on-site computer training facility.
- Provided the infrastructure and data content of the Tallahassee-Leon County Geographic Information System (GIS) program.

Contact Us

(850) 606-5500
www.LeonCountyFL.gov/MIS

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Provided essential public safety infrastructure and services which ensure the safety of the entire community including:
 - Providing telecommunications, audio/visual, and network infrastructure, and a shared data center for the PSC.
 - Supporting the Emergency Information Portal.
 - Participating in a justice community team to design and implement the Court's e-filing solution, and providing courtroom technology with web mapping support.
- Employed a team approach to provide the best service to citizens and visitors to our community:
 - Expanded online services with Trailhassee.com, to include mapped recreational trails with access, parking and usage information provided through a GIS overlay.
 - Expanded and enhanced wireless data connectivity for most County offices.
- Exercised responsible stewardship of the community's resources:
 - Provided technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective and efficient services.
 - Continued integrating GIS with work order management.
- Expanded the County's enterprise phone system to include the Sheriff's Office and the Tax Collector.
- Consolidated 37 copier contracts to a single vendor and condensed printer inventory.
- Provided online services to maintain peak efficiency and accessibility:
 - Developed, deployed and supported Leon County's website and Intranet, with online services such as Citizens Connect and Your Checkbook, the Citizens Connect Mobile App, and Tallahassee-Leon County's GIS website.
 - Provided televised/online Board meetings in partnership with Comcast.
 - Enhanced the County's website with a mobile responsive site for smart devices.



Leon County's Mobile Website

Demonstrating Highest Standards of Public Service

2014 National Association of Counties (NACo) Achievement

Award in the category of Promoting Transparency: The Leon County Website in the category of Information Technology.

2014 Digital Counties Survey Award for web site transparency, the Citizen's Engagement Series, and public access and wireless internet at the libraries and community centers.



Did You Know

Nearly 3,000 citizen requests were logged in FY 2013-14 from the Citizens Connect app.